



# Generated privacy notice - general business

## Just Property customer privacy notice

This privacy notice tells you what to expect us to do with your personal information.

- [Contact details](#)
- [What information we collect, use, and why](#)
- [Lawful bases and data protection rights](#)
- [Where we get personal information from](#)
- [How long we keep information](#)
- [How to complain](#)

## Contact details

### Telephone

01424 444100

### Email

hastings@justproperty.net

## What information we collect, use, and why

We collect or use the following information to **provide services and goods, including delivery**:

- Names and contact details

JUST PROPERTY INDEPENDENT ESTATE AGENTS LTD

No. 1 George Street, Old Town Hastings, TN34 3EG . Tel: 01424 444100 . Fax: 01424 813913 . Email: hastings@justproperty.net . www.justproperty.net



- Addresses
- Date of birth
- Identification documents
- Information relating to compliments or complaints

We collect or use the following information for **service updates or marketing purposes:**

- Names and contact details
- Addresses
- Purchase or viewing history
- Records of consent, where appropriate

We collect or use the following information for **research or archiving purposes:**

- Names and contact details
- Addresses
- Records of consent, where appropriate

We collect or use the following information to **comply with legal requirements:**

- Name
- Contact information
- Identification documents

We collect or use the following personal information for **dealing with queries, complaints or claims:**

- Names and contact details

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- Address
- Correspondence

## Lawful bases and data protection rights

### Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information to **provide services and goods** are:

- Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

Our lawful bases for collecting or using personal information for **service updates or marketing purposes** are:

- Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

Our lawful bases for collecting or using personal information for **research or archiving purposes** are:

- Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

Our lawful bases for collecting or using personal information for **legal requirements** are:

- Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.



Our lawful bases for collecting or using personal information for **dealing with queries, complaints or claims** are:

- Contract – we have to collect or use the information so we can enter into or carry out a contract with you. All of your data protection rights may apply except the right to object.

## Where we get personal information from

- Directly from you
- Suppliers and service providers

## How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>

## Last updated

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